


LAPEER COUNTY COMMUNITY MENTAL HEALTH

Date Issued 06/12/2006

Date Revised 01/20/12; 10/10/12; 05/05/14; 02/14/18; 05/17/21; 10/10/23

CHAPTER Administrative	CHAPTER 01	SECTION 001	SUBJECT 10
SECTION Governance/Leadership		DESCRIPTION Mission Statement, Vision, Values, and Strategic Plan	
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APPLICATION:

<input checked="" type="checkbox"/> CMH Staff	<input checked="" type="checkbox"/> Board Members	<input checked="" type="checkbox"/> Provider Network	<input checked="" type="checkbox"/> Employment Services Providers
<input type="checkbox"/> Employment Services Provider Agencies	<input checked="" type="checkbox"/> Independent Contractors	<input checked="" type="checkbox"/> Students	<input checked="" type="checkbox"/> Interns
<input checked="" type="checkbox"/> Volunteers	<input checked="" type="checkbox"/> Persons Served		

POLICY:

The Lapeer County Community Mental Health Services Board (LCCMHSB) Mission Statement, Vision, Values and Strategic Plan are the guiding premises by which all policy, management, administrative, and service delivery decisions are made for the mental health needs of persons served .

STANDARDS:

- A. The LCCMHSB is the designated authority to develop the Mission Statement, Vision, Values and Strategic Plan for LCCMH services.
- B. LCCMH as a Certified Community Behavioral Health Clinic (CCBHC) ensures no prospective individual is denied access to services because of place of residence or homelessness or lack of permanent residence
- C. The LCCMHSB obtains persons served/ family input on any proposed governance documents through its designated Citizens' Advisory Council and other stakeholders.

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D. Philosophy: LCCMH and its provider network supports service delivery:

1. Based on the identified needs of the persons served.
2. Based on the expectations of the persons served.
3. Based on the expectations of family members where appropriate.
4. Based on the expectations of community stakeholders.
5. Encouraging choice by the persons served.
6. Provided within an agreed-upon time frame.
7. Sensitive to the cultural diversity of:
 - a. the person served; and
 - b. the community where the services are provided.
8. Enhancing the dignity of the persons served.
9. Demonstrating collaboration with other community resources and natural supports

E. LCCMH Vision and Mission:

1. Guides the service delivery.
2. Is reflected in practice by all providers, whether they are LCCMH employees or contracted organizations or individuals.
3. Is communicated to persons served and other stakeholders in an understandable manner.

F. The LCCMH Mission Statement, Vision, and Values is clearly communicated to the persons served and other stakeholders, and is carried out through the service delivery, administrative services, and community efforts of the agency and its provider network.

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G. The LCCMH Mission Statement, Vision, and Values is evident in the basis or foundation related to the LCCMHSB, Management Team, and provider network planning, delivery of services, and evaluation of performance.

PROCEDURES:

A. The LCCMHSB:

1. Develops and adopts the Mission Statement, Vision, Values, and Strategic Plan for the agency and its provider network.
2. Annually reviews the agency's Mission Statement, Vision, Values, and Strategic Plan for accuracy; ensuring they are reflective of the current and future directions of the organization.
3. Ensures the agency reviews its proposed governance documents with its persons served and families via its designated Citizens' Advisory Council and other community stakeholder gatherings as a means of promoting involvement and inclusion of persons served.

B. The LCCMH Chief Executive Officer (CEO)

1. Ensures the provider network contracts incorporate and are consistent with LCCMH's Mission Statement, Vision, Values, and Strategic Plan.
2. Ensures all providers via the agency's provider network management responsibilities are in compliance with the Mission Statement, Vision, Values, and Strategic Plan of the Agency. This occurs through:
 - a. Provider Contract Renewal
 - b. Provider Evaluation and Performance Reviews
 - c. Quality Improvement efforts

EXHIBITS:

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Mission Statement, Vision, Values

JS

This policy supersedes
#06/06027 dated 06/12/2006.



Tagline: Support and care for complete wellness.

Vision: Lapeer County Community Mental Health will support and serve the community through a variety of services promoting complete wellness including mental wellness always aiming to remove the stigma around mental health care.

Mission: Lapeer County Community Mental Health provides mental health care through a variety of services to promote complete wellness.

Brand Promise: Lapeer County Community Mental Health provides stigma-free mental health care to ensure the overall health and wellness of the community.

Elevator Speech: Lapeer County Community Mental Health is a community resource providing a variety of services to ensure our friends and neighbors enjoy a life of complete wellness.