LCCMH Quality Improvement Plan 2022

KEY:	Below Target/ Not likely to meet goal at current rate	Monitor or revise plan	On or Above Target

Measure	Baseline	Goal	Q1	Q2	Q3	Q4	YTD/Plan
Increase MICS Utilization	28	40	🟢 10				
Decrease PHQ-9 score between entry and discharge (MICS) by 10%	67%	100%	🔴 29%				
Sustain C-MICS Utilization	20	20	🟢 11				
Children follow-up with services after discharge	7	11	🟢 8				
Veteran's Navigator will increase contacts by 42%	31	44	🟡 7				
Increase number of contractual therapists (Outpatient Therapy)	4	7	🟢 4				
Decrease number of persons served dropping out of service (Outpatient Therapy)	66%	50%	🟢 49%				
Reduce LOCUS overrides	16.34%	10%	🔴 22%				
Adult MI cases will have at least 1 LOCUS assessment each quarter	90%	95%	🔴 75%				
Reduce hospital days to 1660 for the year, 415/quarter	1804	1660	🔴 695				
Decrease Stepping Stone unit cost	$ 9.63	$ 8.00	🟢 $ 8.35				
Increase program-related objectives completed each quarter (Stepping Stone)	50%	60%	🟢 55%				
Increase ACT group attendance	10	13	🔴 9				
Increase ACT community involvement	8	12	🟢 10				
Increase number of Mental Health Court accepted referrals	2	6	🟢 3				
Increase number of active jail diversions	3	12	🟢 4				
Start Moral Reconation Therapy.	N/A						

Persons served are in right program per LOCUS (Co-Occurring)	80%	90%	🔴	54%			
Increase Clubhouse daily attendance	21.6	29.4	🟢	23.97			
Use Flourish to track data sources.	0	9	🟢	3			
Increase case management face to face contacts	9,122	9,250	🟢	2,321			
Increase number of persons served in HSW	51	56	🟢	52			
Increase number of children served by Youth Peer Support	15	30	🟡	15			
Youth Peer Support children served will have reduction in average CAFAS score	77.3	60	🟢	61			
Children & families participate in safe CMH events (Children's)	30	100	🟢	160			
All ABA technicians receive RBT credentials	0%	100%	🟢	31%			