





LCCMH Quality Improvement Plan 2022							
KEY:	Below Target/ Not likely to meet goal at current rate		Monitor or revise plan			On or Above Target	
Measure	Baseline	Goal	Q1	Q2	Q3	Q4	YTD/Plan
Increase MICS Utilization	28	40	10	20	34	41	Goal Met
Decrease PHQ-9 score between entry and discharge (MICS) by 10%	67%	100%	29%	50%	73%	40%	
Sustain C-MICS Utilization	20	20	11	17	20	24	Goal Met
Children follow-up with CMH Services after discharge from C-MICS	7	11	8	13	15	19	Goal Met
Veteran's Navigator will increase contacts by 42%	31	44	7	24	44	53	Goal Met
Increase number of contractual therapists (Outpatient Therapy)	4	7	4	3	4	5	Number represents total number of OP Therapy Staff.
Decrease number of persons served dropping out of service (Outpatient Therapy)	66%	50%	49%	23%	42%	37%	Goal Met
Reduce LOCUS overrides	16.34%	10%	22%	25%	23%	25%	
Adult MI cases will have at least 1 LOCUS assessment each quarter	90%	95%	75%	83%	85%	84%	
Reduce hospital days to 1660 for the year, 415/quarter	1804	1660	695	1167	1811	2324	513 in 4th Quarter
Decrease Stepping Stone unit cost	\$ 9.63	\$ 8.00	\$ 8.35	\$ 6.92	\$ 6.82	\$ 5.07	YTD: \$6.54, Goal Met
Increase program-related objectives completed each quarter (Stepping Stone)	50%	60%	55%	56%	55%	64%	Goal Met
Increase ACT group attendance	11	13	9	14	11	7	Number of groups held reduced. Staffing changes and change in group days.
Increase ACT community involvement	8	12	10	13	17	18	Goal Met

Increase number of Mental Health Court accepted referrals	2	6	3	4	6	8	Goal Met
Increase number of active jail diversions	3	12	4	3	4	3	No New diversions in 4th Q. 1 unsuccessful. 3 active remaining. YTD = 5
Start Moral Reconciliation Therapy.	N/A						Staff training in November 2022
Persons served are in right program per LOCUS (Co-Occurring)	80%	90%	54%	58%	72%	76%	
Increase Clubhouse daily attendance	21.6	29.4	23.97	24.92	27.6	25	Decrease due to building construction
Use Flourish to track data sources.	0	9	3	6	7	7	No new data sources added for tracking in 4th Q.
Increase case management face to face contacts	9,122	9,250	2,321	4,696	7,197	9,681	Goal Met
Increase number of persons served in HSW	51	56	52	54	57	57	6 new cases YTD. Goal Met
Increase Employment Specialist hours performed in community based settings	31%	65%	N/A new goal implemented Q2	31%	22%	26%	Goal will be carried over to FY23
Increase number of children served by Youth Peer Support	15	30	15	21	28	32	Goal Met
Youth Peer Support children served will have reduction in average CAFAS score	77.3	60	61	74	66	63	Substantial progress
Children & families participate in safe CMH events (Children's)	30	100	160	160	232	254	2 events held in 4th Quarter. Goal Met
All ABA technicians receive RBT credentials	0%	100%	31%	55%	65%	53%	Staff turn-over
Implement quarterly group parent training program (Autism)	0	4	1	2	3	4	Goal Met

Review incident reports on a quarterly basis Goal to sustain or reduce incidents from FY21. Minus MCSI Missed Medications	293	130		30		47		74		100	Goal Met
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