


















## LCCMH Quality Improvement Plan 2023

KEY:	Below Target/ Not likely to meet goal at current rate	Monitor or revise plan	On or Above Target					
Measure	Baseline	Goal	Q1	Q2	Q3	Q4	YTD/Plan	
Increase MICS contacts over 1 hour-S9484	7%	15%	● 0					
Increase MICS contacts in the home or community	8%	15%	● 20%					
Sustain C-MICS Utilization	24	25	● 6					
All children will admit to C-MICS Services after hospital recidivism	0%	100%	● 100%					
Veteran's Navigator increase attendance at Community Outreach Events	20	25	● 0					
Veteran's Navigator to increase veteran and natural support contacts by 15%	54	62	● 6					
Decrease missed appointments by 20% for persons served by contractual therapists (Outpatient Therapy)	32%	25%	● 33%					
Decrease number of persons served dropping out of service (Outpatient Therapy)	38%	25%	● 84%					
Reduce LOCUS overrides	23%	15%	● 22%					
Adult MI cases will have at least 1 LOCUS assessment each quarter	80%	95%	● 84%					
Decrease hospital recidivism by 20%	31	25	● 2					
Maintain Stepping Stone unit cost	\$ 7.19	\$ 7.19	● \$ 6.70					
Increase program-related objectives completed each quarter (Stepping Stone)	58%	60%	● 58%					
Increase ACT service intensity by 25% (minutes per person per week)	60.1	75	● 59.7					

Increase ACT contacts with persons support network contacts per month by 25%.	0.65	0.81	 1.1				
Mental Health Court Participants will meet with CPSS Worker 1x weekly 80% of the time	N/A	80%	 18.0%				
Jail Diversions will be updated and signed	0	9	 0				
Start Moral Reconciliation Therapy and enroll at least 3 participants.	0	3	 0				
IDDT will increase face to face community contacts.	14%	25%	 12%				
Train 8 more clubhouse members to use Flourish Independently	5	13	 7				
Harmony Hall will develop 2 additional TEP's.	3	5	 5				
Start and Enroll participants in Enhanced Illness Management Recovery Groups	0	5	 0				
Use LOCUS to show persons in Adult Case Management are in the correct Program	N/A	90%	 76%				
Increase Employment Specialist hours performed in community based settings	22%	65%	 37%				
Increase successful IPS Closures	11.8%	15%	 18.6%				
Children's Staff will have 2 clinical documentation trainings per Quarter	N/A	8	 2				
Children discharged due to completing their goals	36%	80%	 10%				
Autism children will start ABA Therapy within 90 days of WSA Approval	N/A	100%	 100%				

Autism Staff will be trained in the IPOS/ABA Treatment Plan by the plan effectiveness date	N/A	100%	 77%				
Nursing Dept. Dimensions Well Body 85% of people enrolled will decrease smoking by at least 50%	N/A	85%	N/A				Goal was added in the 1st Quarter. Will have 2nd Quarter Data.
Nursing Dept. Dimensions Well Body 95% of people will increase physical activity by 50%	N/A	95%	 46%				
Review incident reports on a quarterly basis Goal to sustain incidents from FY22 at or below 100.	100	100	 25				cumulative totals