

LCCMH Quality Improvement Plan 2023

KEY:	Below Target/ Not likely to meet goal at current rate	Monitor or revise plan	On or Above Target				
Measure	Baseline	Goal	Q1	Q2	Q3	Q4	YTD/Plan
Increase MICS contacts over 1 hour-S9484	7%	15%	● 0	● 20%	● 0%		
Increase MICS contacts in the home or community	8%	15%	● 20%	● 15%	● 10%		
Sustain C-MICS Utilization	24	25	● 6	● 11	● 21		YTD
All children will receive C-MICS Services after hospital recidivism	0%	100%	● 100%	● 100%	● 100%		
Veteran's Navigator increase attendance at Community Outreach Events	20	25	● 0	● 12	● 21		YTD
Veteran's Navigator to increase veteran and natural support contacts by 15%	54	62	● 6	● 49	● 75		YTD
Decrease missed appointments by 20% for persons served by contractual therapists (Outpatient Therapy)	32%	25%	● 33%	● 37%	● 33%		
Decrease number of persons served dropping out of service (Outpatient Therapy)	38%	25%	● 84%	● 94%	● 76%		
Reduce LOCUS overrides	23%	15%	● 22%	● 24%	● 25%		
Adult MI cases will have at least 1 LOCUS assessment each quarter	80%	95%	● 84%	● 81%	● 87%		
Decrease adult hospital recidivism by 20%	31	25	● 2	● 6	● 15		YTD

								Q3- \$7.85 YTD - Increase is due to "catching up" and is a more accurate cost for the program than first two quarters. We should see a reduction in Q4 rate.
Maintain Stepping Stone unit cost	\$ 7.19	\$ 7.19	\$ 6.70	\$ 7.27	\$ 9.22			
Increase program-related objectives completed each quarter (Stepping Stone)	58%	60%	58%	70%	71%			
Increase ACT service intensity by 25% (minutes per person per week)	60.1	75	59.7	59.5	68.05			
Increase ACT contacts with persons support network contacts per month by 25%.	0.65	0.81	1.1	1.2	0.9			
Mental Health Court Participants will meet with CPSS Worker 1x weekly 80% of the time	N/A	80%	18.9%	21.5%	44%			Q3 - improving use of OASIS calendar for documentation
Jail Diversion agreements will be updated and signed	0	9	0	0	1			
Start Moral Reconciliation Therapy and enroll at least 3 participants.	0	3	0	8	8			
IDDT will increase face to face community contacts.	14%	25%	12%	8%	12%			Q3 - New case manager starting in July should help increase community contacts
Train 8 more clubhouse members to use Flourish Independently	5	13	7	10	18			YTD
Harmony Hall will develop 2 additional TEP's.	3	5	5	5	5			Maintain for Q2-4
Start and Enroll participants in Enhanced Illness Management Recovery Groups	0	5	0	0	8			Q3 - 8 referrals, average of 3 participants per week. Began 05/03/23

Use LOCUS to show persons in Adult Case Management are in the correct Program	N/A	90%	76%	71%	70%		
Increase Employment Specialist hours performed in community based settings	22%	65%	37%	32%	29%		
Increase successful IPS Closures	11.8%	15%	18.6%	12.8%	18%		
Children's Staff will have 2 clinical documentation trainings per Quarter	N/A	8	2	6	8		YTD
Children discharged due to completing their goals	36%	80%	52%	31%	21%		
Autism children will start ABA Therapy within 90 days of WSA Approval	N/A	100%	100%	100%	80%		Q3 - 4/5 started within 90 days. The 1 who did not was by parent choice.
Autism Staff will be trained in the IPOS/ABA Treatment Plan by the plan effectiveness date	N/A	100%	77%	71%	83%		
Nursing Dept. Dimensions Well Body 85% of people enrolled will decrease smoking by at least 50%	N/A	85%	N/A	33%	100%		RN will provide Nicotine Replacement Therapy (NRT) info at the beginning
Nursing Dept. Dimensions Well Body 95% of people will increase physical activity by 50%	N/A	95%	46%	100%	100%		
Review incident reports on a quarterly basis Goal to sustain incidents from FY22 at or below 100.	100	100	27	59	82		cumulative totals