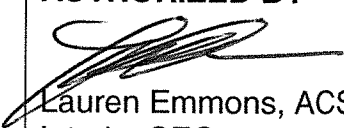


LAPEER COUNTY COMMUNITY MENTAL HEALTH**Date Issued 06/12/2006****Date Revised 01/20/12; 10/10/12; 05/05/14; 02/14/18; 05/17/21**

CHAPTER Administrative	CHAPTER 01	SECTION 001	SUBJECT 10
SECTION Governance/Leadership		DESCRIPTION Mission Statement, Vision, Values, and Strategic Plan	
WRITTEN BY Michael K. Vizena, M.B.A. Executive Director	REVISED BY Lisa Ruddy, B.S. CHES, QI Coordinator		AUTHORIZED BY  Lauren Emmons, ACSW Interim CEO

APPLICATION:

<input checked="" type="checkbox"/> CMH Staff	<input checked="" type="checkbox"/> Board Members	<input checked="" type="checkbox"/> Provider Network	<input checked="" type="checkbox"/> Employment Services Providers
<input type="checkbox"/> Employment Services Provider Agencies	<input checked="" type="checkbox"/> Independent Contractors	<input checked="" type="checkbox"/> Students	<input checked="" type="checkbox"/> Interns
<input checked="" type="checkbox"/> Volunteers	<input checked="" type="checkbox"/> Persons Served		

POLICY:

The Lapeer County Community Mental Health Services Board (LCCMHSB) Mission Statement, Vision, Values and Strategic Plan are the guiding premises by which all policy, management, administrative, and service delivery decisions are made for the mental health needs of the residents of Lapeer County.

STANDARDS:

The LCCMHSB is the designated authority to develop the Mission Statement, Vision, Values and Strategic Plan for LCCMH services.

- A. The LCCMHSB will obtain persons served/ family input on any proposed governance documents through its designated Citizens' Advisory Council and other stakeholders in the County.
- B. Philosophy: LCCMH and its provider network will support service delivery:
 - 1. Based on the identified needs of the persons served.

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2. Based on the expectations of the persons served.
3. Based on the expectations of family members where appropriate.
4. Based on the expectations of community stakeholders.
5. Encouraging choice by the persons served.
6. Provided within an agreed-upon time frame.
7. Sensitive to the cultural diversity of:
 - a. the person served; and
 - b. the community where the services are provided.
8. Enhancing the dignity of the persons served.
9. Demonstrating collaboration with other community resources and natural supports

C. LCCMH Vision and Mission:

1. Will guide the service delivery.
 2. Is reflected in practice by all providers, whether they are LCCMH employees or contracted organizations or individuals.
 3. Is communicated to persons served and other stakeholders in an understandable manner.
- D. The LCCMH Mission Statement, Vision, and Values will be clearly communicated to the persons served and other stakeholders, and will be carried out through the service delivery, administrative services, and community efforts of the agency and its provider network.

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- E. The LCCMH Mission Statement, Vision, and Values will be evident in the basis or foundation related to the LCCMHSB, Management Team, and provider network planning, delivery of services, and evaluation of performance.

PROCEDURES:

A. The LCCMHSB:

1. Develops and adopts the Mission Statement, Vision, Values, and Strategic Plan for the agency and its provider network.
2. Annually reviews the agency's Mission Statement, Vision, Values, and Strategic Plan for accuracy; ensuring they are reflective of the current and future directions of the organization.
3. Ensures the agency reviews its proposed governance documents with its persons served and families via its designated Citizens' Advisory Council and other community stakeholder gatherings as a means of promoting involvement and inclusion of persons served.

B. The LCCMH Chief Executive Officer (CEO)

1. Ensures the provider network contracts incorporate and are consistent with LCCMH's Mission Statement, Vision, Values, and Strategic Plan.
2. Ensures all providers via the agency's provider network management responsibilities are in compliance with the Mission Statement, Vision, Values, and Strategic Plan of the Agency. This occurs through:
 - a. Provider Contract Renewal
 - b. Provider Evaluation and Performance Reviews
 - c. Quality Improvement efforts

EXHIBITS:

Mission Statement, Vision, Values

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LE:mgr

This policy supersedes
#06/06027dated 06/12/2006.



Serving Lapeer County Residents

Lapeer County Community Mental Health

Mission Statement

Recovery: hope; choice; health; fulfilling dreams.

Vision

Lapeer County Community Mental Health embraces an integrated system of care. Recognizing all people have potential, we promote the health and well-being of individuals, families, and communities using evidence-based practices. Focusing on prevention and early intervention, Lapeer County Community Mental Health supports life-long learning to fulfill dreams and gives hope for the future.

Values

The building blocks to achieve our mission and vision in a welcoming environment:

- Provide person centered, personalized, strength-based services
- Treat all people with respect, fairness, dignity and equality
- Build and encourage resilience
- Support innovation and creativity as a learning organization
- Ensure seamless coordination of care
- Practice fiscal accountability
- Focus on service excellence
- Support teamwork and collaboration within the organization, between agencies, and with the communities we serve.