LAPEER COUNTY COMMUNITY MENTAL HEALTH

<u>HEALTH</u> <u>Date Issued 12/29/2014</u> **Date Revised:** 02/12/19; 11/24/20; 03/28/22

CHAPTER CHAPTER **SECTION** SUBJECT Service Delivery 02 004 155 SECTION **DESCRIPTION** Clinical and Support Services Mobile Intensive Crisis Stabilization (MICS) for Adults WRITTEN BY **REVISED BY AUTHORIZED BY** Michelle Gould-Rice LLMSW Taylor Volpe, LMSW Quality Improvement Coordinator Triage Services Supervisor Roy Ramirez, MA Outpatient Services Supervisor Lauren Emmons, ACSW CEO

APPLICATION:

⊠CMH Staff	☐Board Members	□ Provider Network	⊠Employment Services Providers
□Employment Services Provider Agencies	⊠Independent Contractors	⊠Students	⊠Interns
⊠Volunteers	⊠Persons Served	ī	

POLICY:

Lapeer County Community Mental Health (LCCMH) provides Mobile Intensive Crisis Stabilization (MICS) to people in crisis situations as outlined in the Medicaid Provider Manual.

STANDARDS:

- A. MICS staff will assist adults who present in-crisis in working toward recovery in the least restrictive setting; through the use of short-term clinical interventions. MICS Staff will:
 - 1. Provide immediate evaluation and intervention, 24 hours per day, seven days per week, for persons in-crisis.
 - 2. Provide an alternative to hospitalization through intensive crisis stabilization services in an outpatient setting.

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- 3. Link persons served with LCCMH programs and services.
- 4. Provide a support system for individuals with severe mental illness minimizing the need for admission or re-admission to the hospital.
- 5. Utilize natural support system within the person's environment to minimize the need for treatment in a more restrictive setting.
- B. MICS treatment interventions are delivered by an intensive/crisis stabilization treatment team under the supervision of a psychiatrist. The psychiatrist need not provide on-site supervision at all times, but will be available by telephone.
- C. The treatment team providing MICS services must be qualified mental health professionals.
- D. Nursing services/consultation will be available.
- E. MICS will be provided where necessary to alleviate the crisis situation, and permit the person served to remain in, or return more quickly to their usual community environment.
- F. MICS will not be provided exclusively or predominantly at residential programs.
- G. MICS will not be provided in:
 - Inpatient settings
 - 2. Jails or settings where the individual has been adjudicated
 - Crisis residential settings
- H. MICS services include:
 - 1. Intensive individual counseling/psychotherapy (by master-level clinicians)
 - 2. Assessments (rendered by the treatment team)
 - 3. Family therapy
 - 4. Psychiatric supervision

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5. Therapeutic support services by trained peer support specialists

PROCEDURES:

- A. MICS staff will provide face-to-face screenings in the community and the LCCMH Office to determine the least restrictive environment to meet the needs of the person in crisis (see Policy 02.004.20 Prescreening for Inpatient Hospitalizations and Alternatives).
- B. When admitted to MICS and following resolution of the immediate crisis (no more than 48 hours), a treatment plan must be developed by the MICS Staff or the assigned primary case holder.
- C. The MICS Individual Plan of Service (IPOS) will be developed through a person-centered planning process in consultation with the psychiatrist. Other professionals may also be involved if required by the needs of the person served. The primary case holder will be involved in the treatment and follow-up services. The IPOS must contain:
 - 1. Clearly stated goals and measurable objectives, derived from the assessment of immediate need, and stated in terms of specific observable changes in behavior, skills, attitudes, or circumstances, structured to resolve the crisis.
 - 2. Identification of the services and activities designed to resolve the crisis and attain the goals and objectives of the person served.
 - 3. Plans for follow-up services (including other mental health services where indicated) after the crisis has been resolved. The role of the primary case holder will be identified, where applicable.
- D. The person served will be provided the opportunity to develop an individualized crisis plan. The crisis plan will include person-centered interventions to protect the person served and personnel.
- E. MICS Staff will link persons served to family, community and other support systems available.
- F. The MICS Psychiatrist will have emergency psychiatric evaluations or medication reviews available when needed.
- G. MICS services cannot exceed 28 days.

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DEFINITIONS:

<u>Crisis Situation</u>: When an individual is experiencing a serious mental illness or has a developmental disability and/or one of the following:

- 1. The individual can reasonably be expected within the near future to physically injure their self or another individual, either intentionally or unintentionally.
- 2. The individual is unable to provide their own clothing, or shelter, or to attend to basic physical activities such as eating, toileting, bathing, grooming, dressing, or ambulating, and this inability may lead in the near future to harm to the individual or to another individual.
- 3. The individual's judgment is so impaired they are unable to understand the need for treatment and, in the opinion of the mental health professional, their continued behavior, as a result of the mental illness, developmental disability, or emotional disturbance, can reasonably be expected in the near future to result in physical self-harm or physical harm another individual.

<u>Mobile Intensive Crisis Stabilization:</u> structured short-term treatment and support provided by a multidisciplinary team to persons in a crisis situation.

REFERENCES/EXHIBITS:

Medicaid Provider Manual: Section 9 Intensive Crisis Stabilization Services for Adults

TV:mgr