

LAPEER COUNTY COMMUNITY MENTAL HEALTH 2020 ACCESSIBILITY SURVEY RESULTS

AT A GLANCE

48
total responses

16% response rate
↓ from 32% last year

36 adults
12 children's services

100%
OF ADULTS +
CHILDREN SAID:

- Felt welcomed by appearance
- Staff members are pleasant



CMH STRENGTHS

- Convenient location
- Limited physical barriers
- Easy to schedule an appointment
- Limited problems with telehealth

ACCESSIBILITY CONCERNS



• Transportation

• Community integration



• Expanded hours

• Money/insurance make getting services harder



• Help finding a job

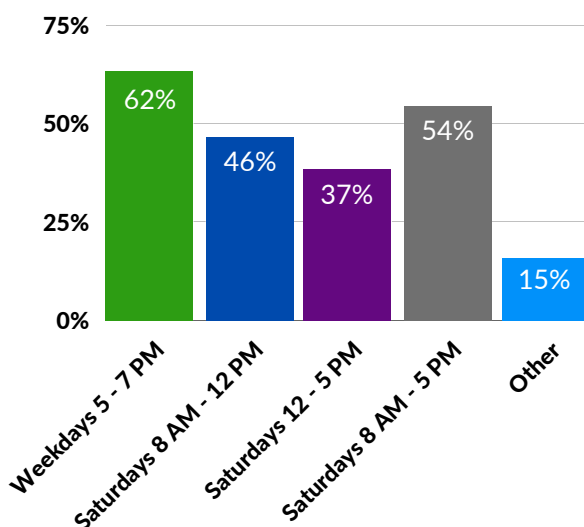


• Trouble with smoke-free campus

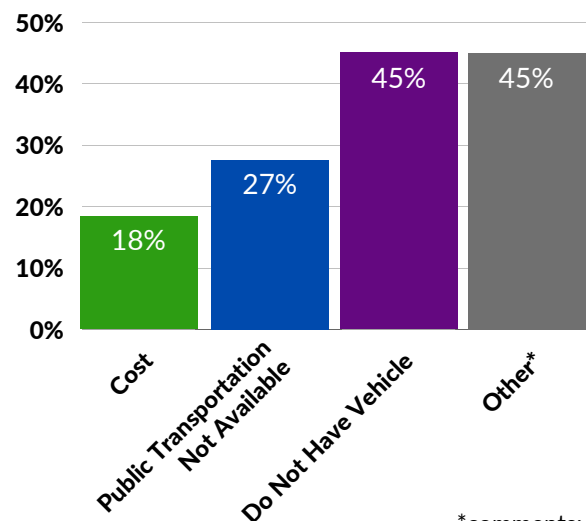
SPECIFIC BARRIERS

participants able to select more than one response

Most Beneficial Times to Add Services



Transportation Barriers



*comments: unable to drive/no license