**Grievance, Appeals and Due Process Test**

1. **An Appeal is a request for review of a decision to deny, terminate, suspend, or reduce Medicaid covered service?**

TRUE FALSE

1. **These rights come from what laws?**
2. US Constitution
3. Social Security Act of 1965
4. Balanced Budget Act of 1997
5. All of the Above
6. **A Medicaid entitles a person to series that are medically necessary and the plan must specify the scope, amount, duration, and the date the services will begin and end?**

TRUE FALSE

1. **A Grievance is a request for review about any matter of dissatisfaction other than those issues covered by the appeal process?**
2. US Constitution
3. Social Security Act of 1965
4. Balanced Budget Act of 1997
5. All of the Above
6. **The following people can file a grievance?**
7. Recipient
8. Guardian/Parent
9. Family Member
10. All of the above
11. **CMH will acknowledge the Grievance within how many days?**
12. 3 Days
13. 5 Days
14. 7 Days
15. 10 Days
16. **Action is defined as reduction, suspension or termination of a service or failure to provide service with 14 days of the start of the IPOS to name a few?**

TRUE FALSE

1. **Fair Hearing Process must be completed in 90 days?**

TRUE FALSE

1. **Adequate Notice is a VERBAL notice that is provided to a recipient when a service or hospitalization is denied?**

TRUE FALSE

1. **Advance Notice is given when a service is being reduced, suspended, or terminated?**

TRUE FALSE

|  |  |  |
| --- | --- | --- |
|  | **Print Name CLEARLY** | **Signature** |
| **Staff** |  |  |
| **Home Manager** |  |  |
| **Provider Home** |