# LAPEER COUNTY COMMUNITY MENTAL HEALTH

<u>Y MENTAL HEALTH</u> <u>Date Issued 02/22/2006</u> **Date Revised** 07/29/11; 12/14/12; 04/30/15; 01/27/2022

CHAPTER CHAPTER **SECTION SUBJECT** Fiscal Management 06 002 15 SECTION **DESCRIPTION** Accounting **Contract Management WRITTEN BY REVISED BY AUTHORIZED BY** Michael K. Vizena, M.B.A. Larry Smith, CFO -,CEO **Executive Director** Lauren Emmons, ACSW CEO

## **APPLICATION:**

⊠CMH Staff	□Board Members	□Provider Network	⊠Employment Services Providers
□Employment Services Provider Agencies	□Independent Contractors	□Students	□Interns
□Volunteers	☐Persons Served		

#### **POLICY:**

Lapeer County Community Mental Health (LCCMH) will provide appropriate mental health services in accordance with state mandates and service eligibility criteria. Services may be provided by employees of LCCMH or through contractual arrangements with individuals or agencies which provide needed services.

## **STANDARDS:**

- A. All contracts will include performance objectives to monitor the quality of services provided by contractors.
- B. Prior to renewal of the contract, the contractor's compliance with performance objectives will be reviewed by the Network Monitoring Team (see Network Monitoring Policy 01.002.30).
- C. Contract non-compliance may result in a required plan of correction or contract termination/non-renewal.

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#### PROCEDURES:

Under the direction of the Chief Executive Officer (CEO), the assigned Contract Manager will:

- A. Initiate, negotiate and renew contracts, services agreements, interagency agreements, and leases; obtain approval for the service and cost; draft and complete appropriate documents; ensure inclusion of all rights and policy language mandated by the Board, Michigan Department of Health and Human Services (MDHHS), and Region 10 Pre-paid Inpatient Health Plan (PIHP); assure submission of required supportive documentation; assure timely execution; develop and maintain County of Financial Responsibility (COFR) agreements.
- B. Monitor Local Inpatient, State Inpatient and Not Guilty by Reason of Insanity (NGRI) Community placements and associated costs. Provide CEO with utilization and expenditure updates as needed.
- C. Maintain contract files and identify problems or deficiencies; generate and maintain electronic contract file of contracts, service agreements, interagency agreements, and leases with clear identification of the service, provider name and identifying information, scope, rate, maximum liability, review and expiration date.
- D. At least annually, review current contract formats, including those for residential services, professional services, and inpatient services. Make recommendations for revisions that would improve their effectiveness and expedite the establishment of valid performance measures.
- E. Assure maintenance of licensure and certification measures for clinical, residential and professional service contracts; monitor for compliance and progress toward desired outcomes; advise the CEO and Board of significant areas of non-compliance or risk.
- F. Develop guidelines and processes for rate setting for contracts and leases; perform cost settlements and audits or reviews as required; analyze contract services, rates and expenditures for efficiency and effectiveness.
- G. Provide technical assistance to agency staff and contract providers.
- H. Develop and process Requests for Proposals and assure compliance with Board procurement guidelines.

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I. Assist providers in completing a required application for privileging/credentialing.

### **DEFINITIONS:**

<u>Contract Manager</u>: The assigned staff responsible to coordinate the overall contract process.

<u>Contract Amendment</u>: An authorized change to an established contract that may include a change in service provision and/or budget provision.

<u>Contractual Agreement</u>: A written agreement between two or more parties establishing the parties' responsibilities, duties and obligations that is enforceable by law. This may include contracts, service agreements, letters of understanding and lease agreements.

<u>Network Monitoring Team:</u> Group of LCCMH Management and Administrative Staff who review contract compliance in alignment with the LCCMH Network Management and Monitoring Plan.

<u>Provider</u>: For the purposes of this policy "Provider" generally means a provider of Mental Health services, however it can also be a "Vendor Provider" e.g. software, telephone system. Etc.

Routine Renewal: An authorized continuation of an expiring contract with no significant change.

This Policy supersedes #02/06009 dated 2/22/2009.